# Table of Contents


Preface ................................................................................................................................. vi
Conference Committees ...................................................................................................... vii

- **Session 1- Information education and management**

Preservice teachers’ conceptions of creative teaching through knowledge building practices ........................................ 1
  Huang-Yao Hong, Pei-Yi Lin and Hung Guo-Tsai

Development of Financial Education in Open and Distance Learning: the Approach of Federal Fluminense University ........................................................................................................... 4
  Marco Aurélio Sanfins, Celso Costa, Daiane De Souza Oliveira and Andressa Da Silva Contarato

Study on the Job Burnout among University Teachers and Its Countermeasures ..................................................... 9
  Jia Liu, Štefan Chudý, Pavel Neumeister and Bo Zhou

A Conceptual System Architecture for Motivation-enhanced Learning for Students with Dyslexia ..................... 13
  Ruijie Wang, Liming Luke Chen and Ivar Solheim

Utilizing Latent Semantic Analysis to Provide Automated Educational Support ......................................................... 20
  Quoc-Viet Dang and Daniel Gajski

Feasible Mobile Voting: Contextualised Interpretation of the Prospects and Difficulties in an International Tertiary Institution ................................................................................................................. 25
  Kofi Boateng, Adwoa Ansah, Albert Mensah and Isaac Owusu-Renner

Engaging Student Learning through Peer Assessments .......................................................................................... 30
  Vincent Ng and Ming Fai Chan

Improving Prediction of Student Performance based on Multiple Feature Selection Approaches ...................... 36
  Cheng Ma, Baofeng Yao, Fang Ge, Yurong Pan and Youqiang Guo
•  **Session 2- E-learning and business management**

A System for Visualization and Analysis of Online Pedagogical Interactions ................................................................. 42

*Andre Rei, Alvaro Figueira and Luciana Oliveira*

Research on Fuzzy Ontology E-learning Based on User Profile ......................................................................................... 46

*Jingfeng Shao*

Implementing ICT for Tourists with Disabilities .................................................................................................................... 50

*Milad Pirayegar Emrouzeh*

Consumer behavior regarding privacy, satisfaction and loyalty of e-Services in Mexico .............................................. 54

*Gabriel Chavez Covarrubias, Berenice Juarez Lopez and Grace Aileen Ruiz Santoyo*

The Impact of Work Experience on Students' Financial Behavior .................................................................................... 57

*Dorjana Nano and Bektash Mema*